

Cancellation Policy

Your appointments are very important us, they are reserved especially for you. We understand that sometimes schedule adjustments are necessary, therefore we respectfully request 24 hour notice for any cancellations.

Please understand that when you forget to cancel your appointment without giving enough notice, we miss the opportunity to fill that appointment time.

Our appointments are confirmed 48 hours in advance and a text reminder is sent 12 hours in advance. If you happen to be on your menstrual cycle when your appointment is due, it is perfectly fine to wax during this time and there is no need to cancel your appointment.

After two no-shows, no further appointments can be made through our online booking. First time clients are required to show up for the first appointment or cancel within 24 hours in order to rebook online.